

Springer Nature Submission System Guideline

Given the invited link <https://meteor.springer.com/ICSS2026>, all of the new accounts should login/register.

Log in

Help

Weaving the World with Digitalization and AI/2026 INFORMS Conference on Service Science

Contents

- Welcome

Welcome

The 2026 INFORMS Conference on Service Science (ICSS2026) is dedicated to creating a high-quality program that brings together diverse participants. You'll have the chance to share your insights and experiences in Service Science and related Research, Education, and Applications. With the rapid acceleration of AI innovations, including generative models and agentic AI, we're seeing a profound digital transformation. This enables hyper-personalized services, autonomous decision-making systems, and hyperautomation across all facets of business and society. Digitalization and AI are set to redefine efficiency, innovation, and human-machine collaboration in both our workplaces and daily lives.

Hangzhou, China, May 30 - June 1, 2026
Conference URL: <https://icss2026.servicescienceglobal.org/>

Please click [here](#) to register/login to the conference project.

Log in

Help

Project Registration

Welcome to the registration for the Weaving the World with Digitalization and AI/2026 INFORMS Conference on Service Science project!

Please log in or register a new account to continue with your submission

[Login](#) [Register](#)

Log in

Help

Project Registration

Welcome to the registration for the Weaving the World with Digitalization and AI/2026 INFORMS Conference on Service Science project!

* = required field

First Name *

Last Name *

Email *

[Register](#)

Log in

Help

Project Registration

Welcome to the registration for the Weaving the World with Digitalization and AI/2026 INFORMS Conference on Service Science project!

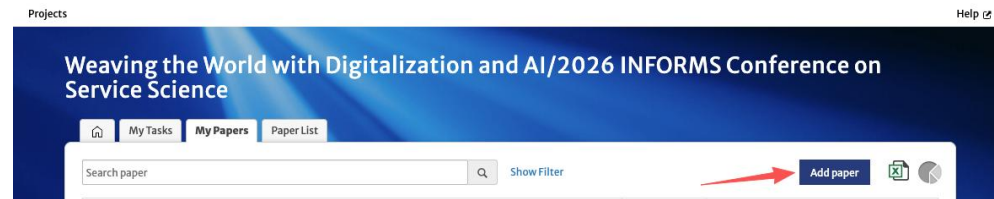
Username / Email

Password

[Login](#)

Section 1: full paper or abstract submission

You can submit several new abstracts or full papers.



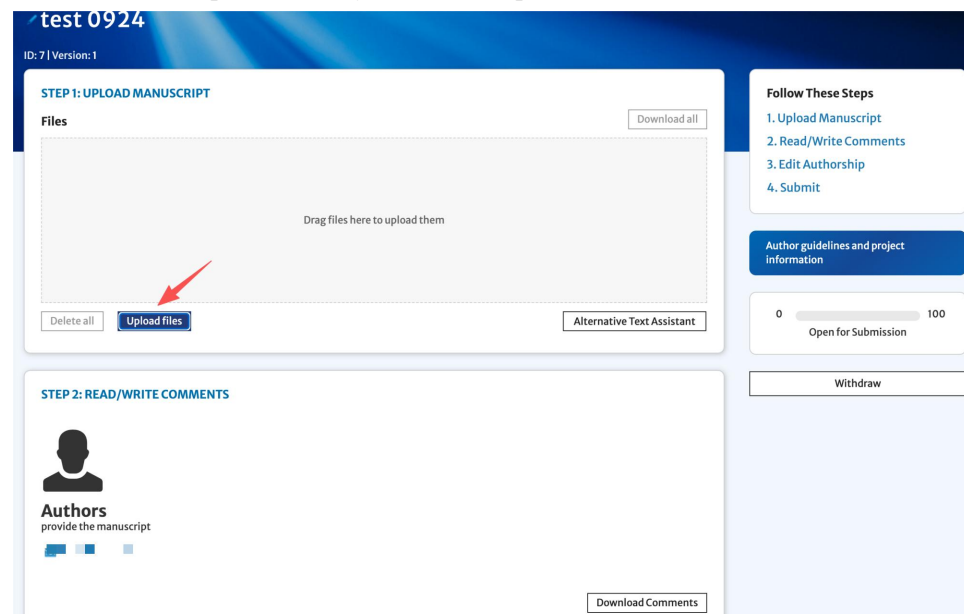
After clicking the button “Add paper”, you are supposed to type in paper title, to choose type full-paper or abstract and to choose your preferred track. Save it.

A screenshot of a form titled 'NEW PAPER'. It contains several input fields: 'Paper title' (marked with an asterisk as required), 'Paper subtitle', 'Paper type' (a dropdown menu currently showing 'Abstract'), and 'Track' (a dropdown menu currently showing 'Default Track'). A legend indicates that an asterisk (*) denotes a required field. At the bottom of the form is a blue 'Save' button.

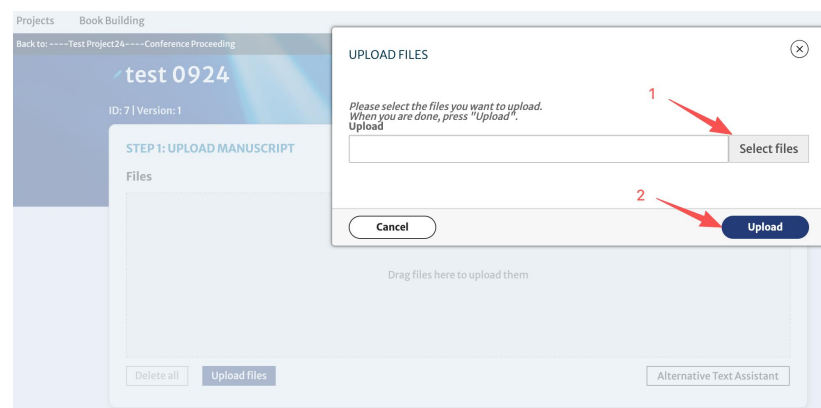
Click your paper title. Then you can edit it.



There are four steps to submit your manuscript.



Select your submission files and upload them.



You can add any new co-authors and information if you want.

STEP 3: EDIT AUTHORSHIP

Please provide all author names, email addresses and complete affiliation, and list them exactly as they appear in the published work.

1

Affiliation

☒ agrees to receive project-related email notifications

☒ is corresponding author

* = required field

Prefix:

First Name: *

Last Name: *

Email: *

Division:

Organization:

City: *

Country/Territory: *

☐ agrees to receive project-related email notifications

☐ is corresponding author

Cancel

Save

Add Author

That's all right if you are a single author. Continue the next step and click the button "Submit".

STEP 3: EDIT AUTHORSHIP

Please provide all author names, email addresses and complete affiliation, and list them exactly as they appear in the published work.

Affiliation

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☒ is corresponding author

Add Author

STEP 4: PLEASE CHECK AND SUBMIT

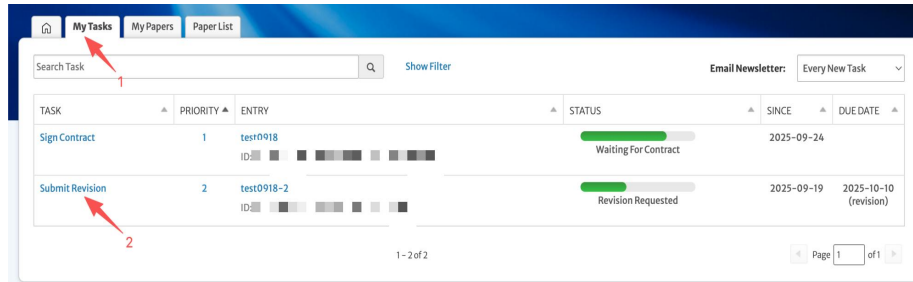
Submit

Submission completed.

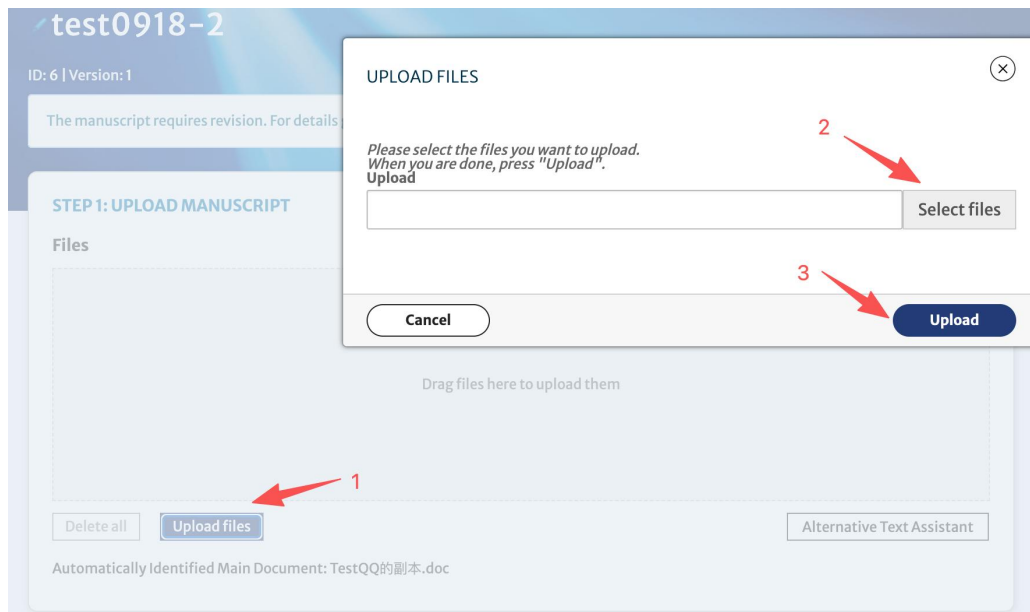
Section 2: revision and re-submission

If you are supposed to revise the manuscript, login in your account.

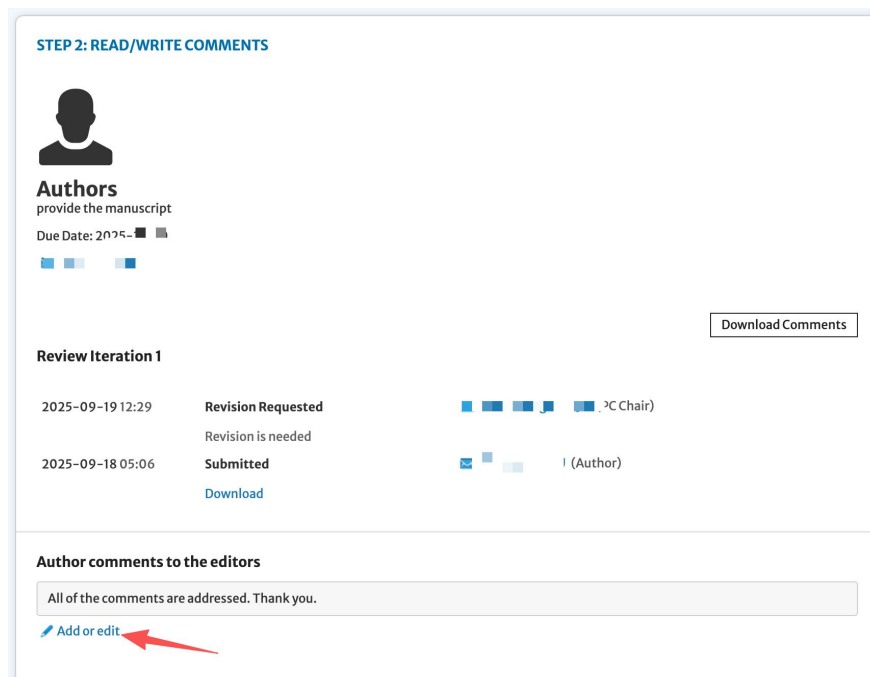
Click “My Tasks” and “Submit Revision”



Firstly, click “Upload files”. Secondly, click “Select files”. Thirdly, click “Upload”.



You can add or edit the comments to the editors.



Finally, Check the authorship and submit the revision.

STEP 3: CHECK AUTHORSHIP

Contact your [contact person](#) if the author information is incorrect.

Sir Xu Dai-THU
dx21@mails.tsinghua.edu.cn

Affiliation
THU

☒ agrees to receive project-related email notifications
☒ is corresponding author

STEP 4: PLEASE CHECK AND SUBMIT

Submit

Section 3: submit final manuscript

Click “submit final manuscript”, if you are a full-paper author.

SettingsMy TasksMy PapersPaper ListUsersCommunicationsBulk

Search Task

Show Filter

Email Newsletter: Never

TASK	PRIORITY	ENTRY	STATUS	SINCE	DUE DATE
Submit Final Manuscript	1	ID: 4	Final Submission		2025-09-18

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Page 1 of 1

You are supposed to upload your manuscript. Firstly, click “Upload files”. Secondly, click “Select files”. Thirdly, click “Upload”.

test0918-2

ID: 6 | Version: 1

The manuscript requires revision. For details

STEP 1: UPLOAD MANUSCRIPT

Files

Drag files here to upload them

Delete all

Upload files

Alternative Text Assistant

Automatically Identified Main Document: TestQQ的副本.doc

UPLOAD FILES

Please select the files you want to upload.
When you are done, press "Upload".

Upload

Select files

Cancel

Upload


Check your information.

STEP 1: UPLOAD MANUSCRIPT

Please upload all final manuscript files, including source files (Word/LaTeX), pdf of the paper, figures and tables. These files will be used for preparing the proofs during the production process by the typesetters.

Files

Download all

FILE	DATE
<div><div>Word 11.0 KB</div><div>2025-10-13 13:40:02</div></div>	<div><div></div><div></div></div>

Delete all

Upload files

Alternative Text Assistant

Automatically Identified Main Document: Joint Physician and Nurse Staffing with Time-Varying Demand in Emergency Departments.doc

STEP 2: READ/WRITE COMMENTS






Authors
provide the manuscript




Download Comments

Review Iteration 1

2025-09-24 10:09	Final submission submitted	 (Author)
2025-09-19 12:28	Accepted	 (PC Chair)
	OK, accepted	
2025-09-18 04:00	Submitted	 (Author)
	Download	

STEP 3: CHECK AUTHORSHIP


Contact your [contact person](#) if the author information is incorrect.



Affiliation

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☒ is corresponding author



Affiliation

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STEP 5: PLEASE CHECK AND SUBMIT

Submit

Lastly, you are supposed to sign the contract.

Sign Contract

Project: Weaving the World with Digitalization and AI/2026 INFORMS Conference on Service Science

Paper: 

PUBLISHING AGREEMENT

Author status

To determine which licence to publish applies for your paper, select one of the following categories: *

- ☒ All the authors of this paper own the copyright for their contribution. None of the authors are US government or UK Crown body employees.
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If none of these options apply to your situation, please contact [Meteor support team](#).

Next

Sign Contract

This Agreement shall be governed by, and shall be construed in accordance with, the laws of Switzerland. The courts of Zug, Switzerland shall have the exclusive jurisdiction.

Signed for and on behalf of the Author



Print Name:

Sir Xu Dai-THU

Date:

24 September 2025

Address:



Springer Nature Switzerland AG, Gewerbestrasse 11, 6330 Cham, Switzerland
EJ_Book_ProceedingsPaper_LTP_ST_v1.4.9 (09_2025)
Edition ID: 321234
PS: 2947

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下一步

Section 4: peer review

If you have the review task, please do it.

My Tasks

Search Task

Show Filter

Email Newsletter: Never

TASK	PRIORITY	ENTRY	STATUS	SINCE	DUE DATE
Review	1	test 0924 ID: 71 "New Track 1"	In Review		2025-09-24

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Page 1 of 1

You can set the due date. If there are no special situations, you are not supposed to withdraw the review application.

STEP 1: DOWNLOAD CURRENT MANUSCRIPT

Show all files

Download

Follow These Steps

1. Download Current Manuscript
2. Read Reviews and Comments
3. What do you think about the manuscript?

0 In Review 100

Withdraw

Tutorial

STEP 2: READ REVIEWS AND COMMENTS

Authors provide the manuscript

Reviewers give recommendations

Due: No due date

Deciders accept and request revision

Download Comments

Review Iteration 1

Not yet reviewed

Not yet reviewed

Plagiarism check

Submitted

Download

J (Author)

Choose your review decision.

STEP 3: WHAT DO YOU THINK ABOUT THE MANUSCRIPT?

Please Select

Invite reviewer
Invite new or contact invited reviewers.

Accept
Accept this manuscript for publication without any further changes.

Request revision
Ask the author(s) for minor or major changes.

Write comment
To discuss the manuscript.

Reject
Decide that the manuscript is unsuitable for this project.

Recommend acceptance
Recommend that the manuscript be accepted for publication.

Recommend revision
Recommend changes to the manuscript.

Recommend rejection
Recommend that the manuscript is unsuitable for publication.

Section 5: Track or session chair

You can assign the reviewer and decider for the submission.

The screenshot shows the 'Paper List' tab with a search bar and a list of papers. The paper 'test 0924' (ID: 2487) is highlighted in red and is in the 'In Review' state. The right sidebar for 'test 0924' includes a 'Manage Content' button, a 'Delete paper' button, and sections for 'Paper properties', 'Authors', 'Reviewers' (with an 'Add a reviewer' dropdown), and 'Deciders' (with an 'Add new decider' dropdown). The 'Reviewers' section shows two assigned reviewers with 'No Response' status.

You can set the paper properties.

The screenshot shows the 'Paper List' tab with the 'test 0924' paper selected. The 'Paper properties' section is highlighted in red and contains the following fields: 'This Paper is' (set to 'Visible'), 'Paper type' (set to 'Full Paper'), 'Track' (set to 'New Track 1'), and 'Position' (set to '4'). A red box highlights these fields, and a legend indicates that an asterisk (*) denotes a required field. The 'Save' button is visible at the bottom right of the properties section.